

What is CCIDS?

CCIDS (pronounced “kids”) is Ohio’s automated child care information system. It includes three modules:

Eligibility and Authorization

The Eligibility and Authorization module helps county departments of job and family services determine a family’s eligibility to receive publicly funded child care.

Centralized Payments

The Centralized Payments module issues payments to eligible providers who care for children receiving publicly funded child care.

Electronic Child Care Swipe Card System

The Electronic Child Care swipe card system tracks children’s attendance through the use of a swipe card that records the time children are in care.

Ohio’s Child Care Information Data System (CCIDS)

Frequently Asked Questions

For more information:
<http://jfs.ohio.gov/cdc/childcare.stm>

John R. Kasich, Governor
State of Ohio

Michael B. Colbert, Interim Director
Ohio Department of Job and Family Services

Office of External Affairs
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Equal Opportunity Employer and Service Provider



CCIDS Frequently Asked Questions



Can I still choose any provider to care for my child?

Yes, as long as that provider is licensed by the Ohio Department of Job and Family Services (ODJFS) or the Ohio Department of Education (ODE), certified by a county department of job and family services, or a child day camp accredited by the American Camping Association or approved by ODJFS. The provider must enter into an agreement with ODJFS to be paid for services provided to families receiving publicly funded child care. If the provider does not have an agreement with ODJFS, you could be held responsible for payment of any care provided.

How will my provider know that I am eligible to receive child care?

Once you choose a provider, you must contact your county department of job and family services. The CCIDS system will notify the provider of your eligibility for child care. This notice will include the number of hours a week for which you have been approved and your co-payment amount, which the provider is required to collect. In addition, the system will automatically notify both you and your provider when it is time for your annual redetermination and when you report any changes about your case to your caseworker.

How will the Electronic Child Care swipe card system work?

The Electronic Child Care swipe card system will be the new way of reporting your child's attendance at a child care provider location. You will verify that your child received care by using a swipe card and a card-reading device, similar to a debit or credit card machine. When you swipe your card, the date and time of your child's arrival or departure will be recorded automatically.

Do I have to use the Electronic Child Care swipe card system?

Yes. ODJFS will pay providers only for care that is recorded on the swipe card device.

What happens if I am not able to report my child's attendance?

You can catch up on missing days by using the "Previous Check-In" and "Previous Check-Out" process on the swipe card device.

Can other people swipe my child in and out of child care?

No, only the person who is issued a card can swipe attendance. Other people can pick up and drop off the child, but they cannot swipe attendance. If someone other than a caretaker drops off or picks up your child, you will need to use the previous check-in and check-out procedure to record the attendance.

How do I get a swipe card?

You will be sent a card as soon as your child has been approved for child care and you have informed the county that you have chosen a provider.

I have children at different providers. Do I need more than one card?

No. The card will work at any provider location where your children are authorized to attend.

Can I give my card to my provider to do this reporting for me?

No. Giving your card to a provider violates Ohio law. If anyone else uses your swipe card, you may lose your child care benefits and face possible criminal prosecution.

What if I need help?

1. To resolve issues with your swipe card or PIN, call the customer service telephone number on the back of your card.
2. If the swipe card device indicates your child is not eligible, call your county department of job and family services.
3. Providers are responsible for reporting any problems with the swipe card device.