

Subject: CCIDS Provider E-Blast May 27, 2011

Message From the Project Team

Preparation for the implementation of the Ohio ECC project continues. Providers will be sent additional communication via email as the go live date approaches. Additionally, please continue to check the CCIDS website for information about Ohio ECC.

IMPORTANT INFORMATION REGARDING YOUR PAYMENT

Provider Payments and End of the Year Fiscal Processing

Due to the state's fiscal year-end processing, the payment process for the last two weeks of June will be affected. All statewide programs processing payments through the state's payment system (OAKS), including child care payments, will be affected. This statewide fiscal processing occurs each year and is not related to the CCIDS Centralized Payment system or the processing of invoices by the county JFS.

The state fiscal year closure results in a delay of payment processing until July 1st for any invoices processed by the county and keyed into the system from June 20 to July 1, 2011. Our agency will hold this data and send to OAKS on July 1st when OAKS begins processing payments again. These deposits will likely be in accounts within the next 5-7 business days from the day OAKS begins processing payments.

Please note that Monday, July 4 is a holiday. Typically there is a delay in the deposit of payments by one day when there is a holiday. Payments processed on July 1 will be available to providers within 5-7 business days, excluding the 4th of July holiday.

All invoices entered and finalized by counties by Friday, June 17 will be processed by our child care system as usual. Payments for those invoices will be deposited within the next 5-7 business days as usual.

Please continue to check the provider portal for payment information. If a payment is currently in process for you, that information is available in the Payment Detail section of the portal.

Provider Portal

You are encouraged to log into the portal and print a copy of the provider agreement, rate form and bank form to retain a copy for your records. If you are not making changes to the information, then select no changes at the bottom of each form after you print a copy.

The portal will be unavailable due to routine system maintenance on the following dates/times:

Tuesday, June 21 5:30 - 7:30 pm

Saturday, June 25 8:00 am - 4:00 pm

Thursday, June 30 5:30 - 7:30 pm

Ohio Electronic Child Care (ECC)

CCIDS staff recently presented at the Ohio Early Care and Education Conference. Attached is the Provider Frequently Asked Questions document for Ohio ECC. Many of the questions posed during the conference are answered in this document.

Point of Service (POS) Card Reading Device Questions:

Q. Has the Point of Service device installation process started?

A. No. This process will begin in August for providers in the pilot counties. Providers have notified JFS that they have received calls from vendors about installing similar devices. Media Riders Inc. (MRi) will be installing the Point of Service device at each provider location. They will contact you by phone to arrange for an appointment. If you receive a phone call and the caller does not identify themselves as a Media Riders Inc employee, the caller has nothing to do with the Ohio ECC project. They will also be wearing an identification badge at the time of installation.

Q. What training will be offered on the POS?

A. The MRi technician will provide face-to-face training for providers at the time of the POS installation. This training will take approximately 30-45 minutes and will include use and maintenance of the device. Additionally providers will be given a POS User Manual and a POS Quick Reference Card at this time.

ODJFS Clearance

This web page offers information to the public on rules that are in the clearance process. The clearance process allows for the public to review and make comments on proposed rules. The public can sign up to be notified when rules are in clearance on this site as well.

<http://www.odjfs.state.oh.us/clearances/public/index.aspx>

Register of Ohio

The Register of Ohio provides public notice of any state agency rule-making for your review. This web site offers information on public hearing dates for rules that apply to providers and caretaker/parents. <http://www.registerofohio.state.oh.us/>

CCIDS Web Site

Please refer the CCIDS website <http://www.jfs.ohio.gov/cdc/CCIDS.stm> for information on Ohio ECC including forms (Equipment Agreement, Installation Information), all CCIDS E-blasts and other important information.

Contact Information

To be added to or removed from this email blast please contact

CCIDS_Help_Desk@jfs.ohio.gov

Telephone: CCIDS Help Desk - 1-877-302-2347, choose option 1 for provider assistance.