

Ohio ECC Point of Service Device

What Do I Need to Know?



What are the installation requirements?

An electrical outlet and phone line or internet connection are needed to install the device. Refer to the Installation Guidelines handout for detailed information. The Installation Guidelines were mailed to providers with the ACS Ohio ECC Provider Equipment Agreement and are also available on the CCIDS website <http://www.jfs.ohio.gov/cdc/childcare.stm>

Dial Up Option (Analog)

- Use with regular analog phone line – digital phone line will not work with this option
- Connection speed is relatively quick, takes about 20 seconds per transaction

Factors to consider:

- Connected at wall jack or run through the back of the fax machine
- Multi-line phones that require the user to press a line button to access an open line cannot be used
- If you have to dial prefixes, such as “8” or “9” to get an open line, this must be made known to the MRI installer prior to installation



Internet Options (Broadband)

- Used when a high speed connection is available
- Connection speed is very fast, just a matter of seconds

Factors to consider:

- Firewalls
- Typically connections can be found either on a wall data port or an open port on a hub or router
- Availability of open ports or jacks



Internet Requirements:

- If your network has firewalls or other security options in place, there are a few requirements that must be completed prior to a successful installation
- The following ports will need to be opened
 - Host port #61112
 - Download Port #8013
- The POS will also need to connect to the host address at: pos.acs-inc.com
- Contact your internet service provider with questions regarding the set up of your host address



On-Site Installation

Media Riders Inc (MRi) will contact you to schedule an appointment to install the POS device.

- Approximately 15 minutes for installation
- Approximately 30-45 minutes for training on use and maintenance of device

You should ensure that all those you want trained are present at that time.

Materials given at time of installation include:

- Ohio ECC Provider User Manual
- POS Quick Reference Card

MRi installer will have identification badge and have completed a security check.

Where Do I Store My POS?

- Consider a location where children are dropped off or where the highest foot traffic occurs.
- Ensure the device is in a location that is safe for the children.
- The device's power cord is only 8 feet long. You are responsible for providing a longer extension cord or surge protector, if necessary.
- The MRi technician will be equipped with a 6 foot long telephone cord or Ethernet cable. You are responsible for providing a longer phone cord or Ethernet cable, if necessary.

Frequently Asked Questions

Q. Will I be given a choice on install date and time?

A. Yes, but there is a small window for variation in the schedule. MRi will make every effort to accommodate schedules.

Q. Will the technician know information about Ohio ECC?

A. No, the technician will only train on POS functionality.

Q. Will the technician be able to run cable to get the POS to my desired location?

A. The technician will run the 6 feet of cable that comes with the equipment.

Q. How many devices do I receive?

A. You will get one device for every 50 children authorized to your program. (50 children= 1 device, 51-100 children=2 devices, etc.)

Q. How can I test my phone line to be sure the terminal will connect properly?

A. You can test by dialing 1-866-834-5189. If you receive a series of beeps by dialing this number then the device will usually be able to be installed.

Q. What if I want to have equipment installed in another room requiring a longer cord or new wall jack?

A. Any additional cabling, longer cabling, extension cords, other equipment and/or customization must be completed or supplied by you prior to the installation appointment.

Q. Do I have to pay for the equipment?

A. No, unless it is destroyed, stolen or not returned to ACS as required by the Ohio ECC Provider Equipment Agreement.

For additional information please contact the Ohio ECC Provider Helpline at 1-888-516-4776