

Ted Strickland
Governor

Helen E. Jones-Kelley
Director



30 East Broad Street • Columbus, Ohio 43215-3414
www.jfs.ohio.gov

March 22, 2007

Dear Vendor:

This letter is to announce the release of the Ohio Department of Job and Family Services' (ODJFS) Request for Proposals (RFP)#: R-89-09-0001, Child Support Collection Services, for the purpose of obtaining a vendor to provide collection services on Ohio child support cases for all 88 Ohio counties. ODJFS is seeking proposals from qualified vendors who have the capability of processing up to 130,000 cases at any given time throughout the contract term by providing professional debt collection services and case management services on Child Support Enforcement Agency (CSEA) cases. The vendor selected as a result of this RFP will work on Arrears Only cases.

Interested vendors must also provide proof that they have maintained membership with at least one national accreditation agency for professional debt collection for the last three (3) years, and its membership is current. A significant function that will be required of the selected vendor will be to record all activities performed on each case within two (2) business days into ODJFS' Support Enforcement Tracking System (SETS). SETS is Ohio's automated statewide system of support enforcement, case management and disbursement.

If you are interested in submitting a bid for this important project, please obtain the RFP through the ODJFS web site at <http://www.jfs.ohio.gov/rfp/>. If you do not have Internet access to this document or experience problems opening the above referenced ODJFS URL, please contact the RFP/RLB Unit at the following telephone number:

ODJFS, Office of Contracts and Acquisitions
30 East Broad Street, 31st Floor
Columbus, Ohio 43215-3414
PH: (614) 728-5693

Responses must be prepared and submitted in strict accordance with the requirements and time frames given in the RFP. Thank you for your attention to this request.

Sincerely,

Signature on File

Helen E. Jones-Kelley
Director