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## **Ohioans Can Now Access Child Support Information Online**

COLUMBUS, OHIO – The Ohio Department of Job and Family Services (ODJFS) has announced a new website that will give families 24-hour access to their child support case information online, so they can look up information about their cases themselves, without having to call or visit a local office.

“Our new Child Support Customer Service Web Portal gives families a quick, easy and secure way to find out information about their cases, and it also will help reduce administrative work at our county offices,” said ODJFS Director Michael Colbert. “We are extremely excited to be able to offer this service, and think families will find it to be very helpful.”

The portal allows families to access their recent payment activity, as well as their payment information for the previous two years. It also provides a link to frequently asked questions about Ohio’s child support program, such as how to establish paternity, how to establish a child support order, and options for making and receiving payments.

Future enhancements to the site will provide a way for families to communicate directly with their county child support enforcement agencies, and also a way for them to apply for services online, such as paternity establishment, support enforcement, or a request for a review and adjustment of a child support order.

In Ohio, child support orders can be reviewed and possibly adjusted every 36 months. The amount owed could be reduced if the parent responsible for paying it becomes unemployed through no fault of his or her own for at least 30 days or experiences a 30 percent reduction in gross income.

For more information about Ohio’s child support program or to access the new Child Support Customer Service Web Portal, visit [www.jfs.ohio.gov/ocs](http://www.jfs.ohio.gov/ocs) or call or visit your county child support enforcement agency (CSEA). To find your local CSEA, go to [http://jfs.ohio.gov/county/County\\_Directory.pdf](http://jfs.ohio.gov/county/County_Directory.pdf).

The ODJFS Office of Child Support collects and disburses nearly \$2 billion annually to more than 1 million Ohio children.

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