

Ohio

**Department of
Job and Family Services**

John R. Kasich, Governor
Cynthia C. Dungey, Director

Office of Families
and Children

Interdisciplinary Teams and Memorandum of Understanding 101



Objectives

- Identify the requirements of the MOU
- Identify the required community partners
- Identify the purpose and benefits of an I-Team
- Identify strategies to engage community partners

Background

Sec 751.130 of Ohio HB 483:

- Investigate programmatic or financial gaps
- Identify best practices
- Identify areas of overlap
- Recommend distribution of funds

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Core Minimum requirements

- Screening
- Investigations
- Services

Core Minimum requirements

- Statewide APS data collection and reporting system (ORC 5101.612)
- Statewide APS 24/7 hotline (ORC 5101.61)
- Statewide Reboot Training
- APS Innovation funds
- APS Planning funds

Core Minimum requirements

- The APS Planning Process
 - Letter of Attestation
 - Plan of Cooperation
 - Interdisciplinary Team
 - Memorandum of Understanding

Core Minimum requirements

- The APS Planning Process
 - Inter-disciplinary Team
 - Memorandum of Understanding

Collaborative Services

- Home delivered meals
- Housing
- Transportation
- Health Services and Supplies
- Behavioral Health Care
- Homemaker Services
- Legal Assistance
- Financial Assistance

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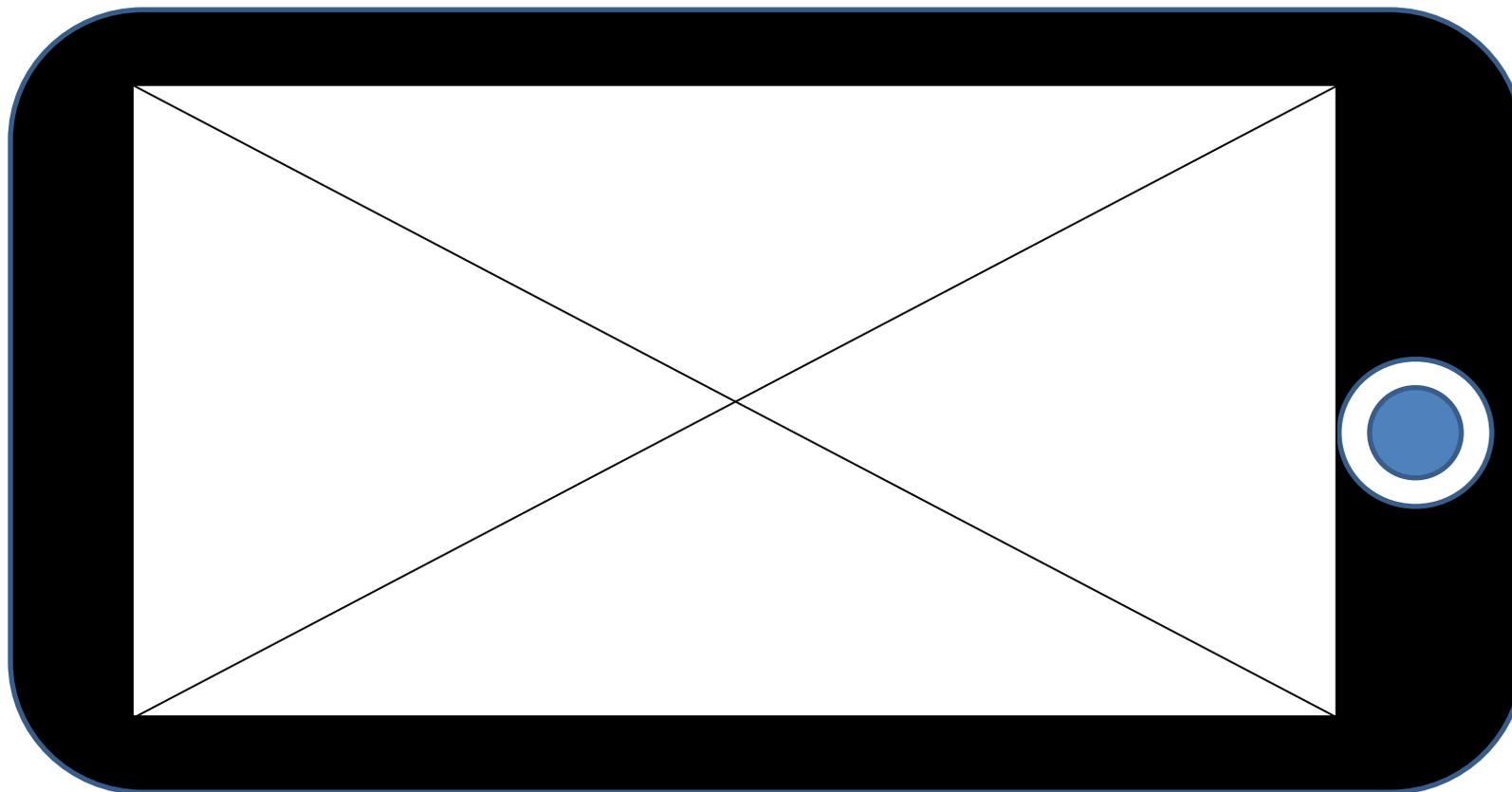


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Barriers v. Benefits

- Personalities
- Egos
- Differing motives
- Lack of knowledge
- Lack of funding/staff
- Lack of communication
- Increased communication
- Clients better served
- Helps with future issues
- Total Care
- Sharing resources
- Timeliness

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Memorandum of Understanding (MOU)

Ohio Revised Code 5101.621

Memorandum of Understanding

- What is it?
- Statement of Purpose
- Participating Agencies
- Roles and Responsibilities
- Scope of Work
- Confidentiality
- Signatures

What is an I-Team?

- A group of selected professionals from a variety of disciplines
- Meet regularly to discuss and provide consultation on specific cases of elder abuse, neglect, and/or exploitation.
- Varied backgrounds, training and philosophies of the different professionals to explore the best service plan for cases involved.

Why create an I-Team?

- Need for informal resources
- Need to know other agencies
- After receiving complaints
- Awareness
- Advocate
- Shift in community thinking

Purpose of the I-Team

- Improve response
- Engage professionals from a variety of disciplines
- Provide consultation on specific cases
- Explore the best service plan for cases

Goals of the I-Team

- Increase awareness of elder abuse
- Build a better understanding and respect
- Identify service gaps
- Decrease elder abuse problems

Specific objectives

- Provide consultations on complex cases
- Act as a sounding board
- Provide different perspectives
- Identify and develop needed resources
- Address systemic problems

Types of I-Teams

- Case specific
- Coordinated Community Response Team
- Combined I-Team

Benefits of an I-Team

- Support for caseworkers
- Increase knowledge of community resources
- Provide alternative solutions
- Better coordination
- Networking
- Consideration of the entire life of the elder
- Raising awareness

I-Team Process (General)

- Meet regularly
- Appoint an I-Team Coordinator
- Present cases with a summary
- Follow-up on issues
- Brief educational presentations
- Schedule guest speakers

I-Team Process (Case Presentation)

- Case consultation for line workers
- Set up an agenda for multiple cases
- Sample cases
- Understand the role of the I-Team when presenting

Obstacles to Avoid

- Failing to communicate
- Poor attendance
- Misunderstanding of the objectives
- Lengthy meetings and/or infrequent meetings

Coordinator Skills

- Have an understanding of legal issues and constraints of casework
- Familiarity with community resources
- Good oral and written communication skills
- Understanding of group dynamics
- Good administrative skills
- Ability to take case example and elevate it to a systems response

Coordinator Duties

- Recruit members of the I-Team
- Solicit cases appropriate for discussion
- Act as a liaison
- Administrative duties
- Following up on recommendations
- Prepare reports
- Reviewing team issues

Recruiting Members

- Consider characteristics needed
- Solicit recommendations
- Explain clear expectations
- Send a follow-up letter to confirm participation
- Consideration of “core members” with other potential participants

I-Team Members

- CDJFS
- Legal Services
- Physician or RN
- Police or Sheriff
- DV Program Advocate
- Bank Manager or Financial Manager
- Clergy
- Humane Society Representative

I-Team Members

- Housing Code Enforcement
- Long-term Care Ombudsman
- Fire Department
- Hospice
- Home Health
- Local VA
- Developmental Disability Representative
- Homeless Shelter

Membership Agreement

- Not a binding contract
- Attendance at required training
- Attendance at I-Team meetings
- Continued development of knowledge
- Provide professional opinions
- Educate and advocate
- Respect and maintain confidentiality

Case Selection Criteria

- Chronic cases
- Ethics regarding self-determination
- Teaching issues
- In need of specialized expertise
- Updates and follow-ups
- Refusal of services
- Environmental problems

Final Thoughts

- Goals
- Commitment
- Knowledge
- Needs of the client take precedence
- Roles and Responsibilities
- Grow and Learn

Statistics

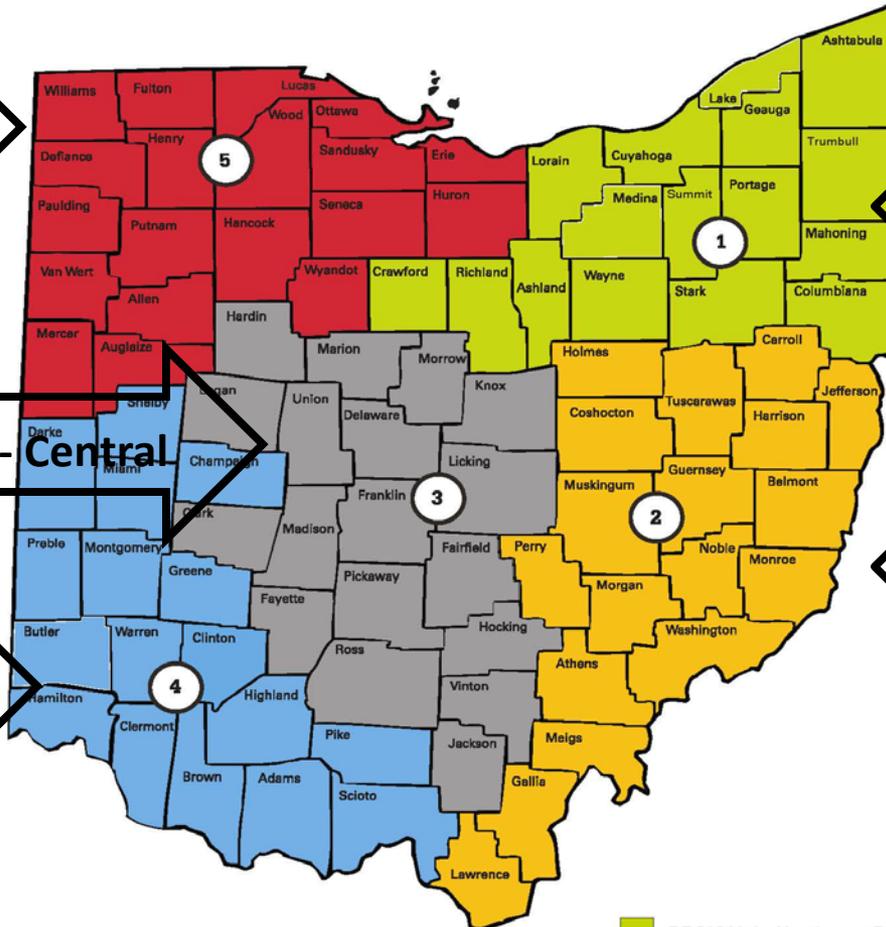
- 9 reported I-Teams in Ohio prior to the APS Developmental Opportunity Grant
- 11 county requests for I-Team funding
- 5 county requests for MOU funding

Deadline is November 14, 2015

I-Team Criteria for Grant Funding

- Identify the community partners
- The team's meeting schedule
- Identify strategies to meet objectives
- Signed copy of I-Team participation and confidentiality agreement
- APS_Mailbox@jfs.ohio.gov

OFC Regional Team Map



Vacant - NW

Amy Welling - NE

Olympia Boyce Taylor - Central

Robin Miller - SE

Heidi Stone - SW

- REGION 1: Northeast Region
- REGION 2: Southeast Region
- REGION 3: Central Region
- REGION 4: Southwest Region
- REGION 5: Northwest Region

OFC Regional Team Map

- Region 1: Amy Welling (NE)
- Region 2: Robin Miller (SE)
- Region 3: Olympia Boyce-Taylor (Central)
- Region 4: Heidi Stone (SW)
- Region 5: Vacant – contact any of above (NW)

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Thank

You