Interdisciplinary Teams and Memorandum of Understanding 101
Objectives

• Identify the requirements of the MOU
• Identify the required community partners
• Identify the purpose and benefits of an I-Team
• Identify strategies to engage community partners
Background

Sec 751.130 of Ohio HB 483:

• Investigate programmatic or financial gaps
• Identify best practices
• Identify areas of overlap
• Recommend distribution of funds
Core Minimum requirements

• Screening
• Investigations
• Services
Core Minimum requirements

• Statewide APS data collection and reporting system (ORC 5101.612)
• Statewide APS 24/7 hotline (ORC 5101.61)
• Statewide Reboot Training
• APS Innovation funds
• APS Planning funds
Core Minimum requirements

• The APS Planning Process
  ➢ Letter of Attestation
  ➢ Plan of Cooperation
  ➢ Interdisciplinary Team
  ➢ Memorandum of Understanding
Core Minimum requirements

• The APS Planning Process
  ➢ Inter-disciplinary Team
  ➢ Memorandum of Understanding
Collaborative Services

• Home delivered meals
• Housing
• Transportation
• Health Services and Supplies
• Behavioral Health Care
• Homemaker Services
• Legal Assistance
• Financial Assistance
STOP
Collaborate & Listen
Barriers v. Benefits

- Personalities
- Egos
- Differing motives
- Lack of knowledge
- Lack of funding/staff
- Lack of communication

- Increased communication
- Clients better served
- Helps with future issues
- Total Care
- Sharing resources
- Timeliness
Memorandum of Understanding
(MOU)

Ohio Revised Code 5101.621
Memorandum of Understanding

• What is it?
• Statement of Purpose
• Participating Agencies
• Roles and Responsibilities
• Scope of Work
• Confidentiality
• Signatures
What is an I-Team?

• A group of selected professionals from a variety of disciplines
• Meet regularly to discuss and provide consultation on specific cases of elder abuse, neglect, and/or exploitation.
• Varied backgrounds, training and philosophies of the different professionals to explore the best service plan for cases involved.
Why create an I-Team?

• Need for informal resources
• Need to know other agencies
• After receiving complaints
• Awareness
• Advocate
• Shift in community thinking
Purpose of the I-Team

• Improve response
• Engage professionals from a variety of disciplines
• Provide consultation on specific cases
• Explore the best service plan for cases
Goals of the I-Team

• Increase awareness of elder abuse
• Build a better understanding and respect
• Identify service gaps
• Decrease elder abuse problems
Specific objectives

• Provide consultations on complex cases
• Act as a sounding board
• Provide different perspectives
• Identify and develop needed resources
• Address systemic problems
Types of I-Teams

• Case specific
• Coordinated Community Response Team
• Combined I-Team
Benefits of an I-Team

• Support for caseworkers
• Increase knowledge of community resources
• Provide alternative solutions
• Better coordination
• Networking
• Consideration of the entire life of the elder
• Raising awareness
I-Team Process (General)

• Meet regularly
• Appoint an I-Team Coordinator
• Present cases with a summary
• Follow-up on issues
• Brief educational presentations
• Schedule guest speakers
I-Team Process (Case Presentation)

• Case consultation for line workers
• Set up an agenda for multiple cases
• Sample cases
• Understand the role of the I-Team when presenting
Obstacles to Avoid

• Failing to communicate
• Poor attendance
• Misunderstanding of the objectives
• Lengthy meetings and/or infrequent meetings
Coordinator Skills

• Have an understanding of legal issues and constraints of casework
• Familiarity with community resources
• Good oral and written communication skills
• Understanding of group dynamics
• Good administrative skills
• Ability to take case example and elevate it to a systems response
Coordinator Duties

• Recruit members of the I-Team
• Solicit cases appropriate for discussion
• Act as a liaison
• Administrative duties
• Following up on recommendations
• Prepare reports
• Reviewing team issues
Recruiting Members

- Consider characteristics needed
- Solicit recommendations
- Explain clear expectations
- Send a follow-up letter to confirm participation
- Consideration of “core members” with other potential participants
I-Team Members

- CDJFS
- Legal Services
- Physician or RN
- Police or Sheriff
- DV Program Advocate
- Bank Manager or Financial Manager
- Clergy
- Humane Society Representative
I-Team Members

- Housing Code Enforcement
- Long-term Care Ombudsman
- Fire Department
- Hospice
- Home Health
- Local VA
- Developmental Disability Representative
- Homeless Shelter
Membership Agreement

• Not a binding contract
• Attendance at required training
• Attendance at I-Team meetings
• Continued development of knowledge
• Provide professional opinions
• Educate and advocate
• Respect and maintain confidentiality
Case Selection Criteria

• Chronic cases
• Ethics regarding self-determination
• Teaching issues
• In need of specialized expertise
• Updates and follow-ups
• Refusal of services
• Environmental problems
Final Thoughts

• Goals
• Commitment
• Knowledge
• Needs of the client take precedence
• Roles and Responsibilities
• Grow and Learn
Statistics

- 9 reported I-Teams in Ohio prior to the APS Developmental Opportunity Grant
- 11 county requests for I-Team funding
- 5 county requests for MOU funding

Deadline is November 14, 2015
I-Team Criteria for Grant Funding

• Identify the community partners
• The team's meeting schedule
• Identify strategies to meet objectives
• Signed copy of I-Team participation and confidentiality agreement
• APS_Mailbox@jfs.ohio.gov
OFC Regional Team Map

• Region 1: Amy Welling (NE)
• Region 2: Robin Miller (SE)
• Region 3: Olympia Boyce-Taylor (Central)
• Region 4: Heidi Stone (SW)
• Region 5: Vacant – contact any of above (NW)

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Thank You