

## Child Support/Medicaid Data Exchange

Starting on Jan. 27, 2017, the Ohio Office of Child Support and the Ohio Department of Medicaid will begin a daily data exchange. This means that the Office of Child Support will be notified when a child becomes eligible for Medicaid, when a child's eligibility for Medicaid changes, or when a child's eligibility for Medicaid ends.

### How Will This Affect Me?

#### Your monthly child support payment could be reduced.

If your child receives Medicaid benefits and your child support order requires an amount to be paid for cash medical support, your monthly payment could be reduced by the amount required for cash medical support.

NOTE: Payments are applied to the cash medical support obligation only after the current month's child support obligation has been paid in full.

#### Your monthly child support payment could increase.

If Medicaid records indicate that your child no longer receives Medicaid benefits, and your child support order requires an amount to be paid for cash medical support, your monthly payment could increase by the amount required for cash medical support.

#### Your case may be eligible for a correction.

If Medicaid records indicate that cash medical support was paid to the Ohio Department of Medicaid while your child was not receiving Medicaid benefits, a correction may be made to your case.

### Frequently Asked Questions

#### How can I find out if cash medical support is part of my support order?

Visit the Child Support Customer Service Web Portal at [jfs.ohio.gov/Ocs/CustServWebPortalWelcome2.stm](http://jfs.ohio.gov/Ocs/CustServWebPortalWelcome2.stm)

After logging in, select "Cases," "My Support Order(s)" and then "Balance Information."

#### Will I be required to pay back money I received for cash medical support while my child was receiving Medicaid during the time before this data exchange?

No. Families will not be asked to repay money received prior to the daily data exchange.

### Questions?

Office of Child Support:  
<http://jfs.ohio.gov/Ocs>

Ohio Department of Medicaid:  
<http://www.medicaid.ohio.gov/>

John R. Kasich, Governor  
State of Ohio

Cynthia C. Dungey, Director  
Ohio Department of Job and Family Services