

ODJFS County Agency Technology Strategy Committee Agenda May 20, 2011

Attendees: Dean Kepler, Patrick Gaunt, Deb Smedley, Marti Cummings, Tim Constantine, Warren Haydon, Daron Raynor, Joe Krockner, Robert Iler, Lauren Coffey, Faith Griffith, Curt Smith, Shawn King, John, Trott, Randall Derrick, Kumar Rachuri, David DeClue, Sylvan Wilson, Larry Lynch, Pat Miller, Don Womeldorff, Laurie Walton, Marc Briseno, CJ Holley, Deb Watkins, Bill Rinehart, Michelle Burk, Diane Cox, Chris Nichols, Nancy Guzowski

Absent: *Ravindra Mereddi, Amy Ruppert, Kevin Armstrong, Darrin Warren, Dave Wigent, Mark Brown, Brian Frondorf*

Minutes: *Dawn Plantz, & Kaye Peters*

Administration

9:30 a.m.

- Review & Approve meeting minutes – There was only a couple of action items, Speech recognition Software (sub-committee) and Office 2007. Will be addressed in today's meeting.
 - Add Randall Derrick to last meeting's minutes as an attendee.
 - Minutes were approved and seconded. Randall and Pat.
- Last meeting/new member nominations - Kaye passed out handouts for nominations forms, last meeting with current members. Nomination form will be on the web later today. We would prefer that you nominate someone else, but you can nominate yourself.

Old Business & OIS Updates

- **Update on CRISE Direct Database Access** - In system test and we ran into a bump in the road. We found that 22 members in this case, those 22 can have an unlimited number of children. It went from small to large and we were dropping data. We have Enterprise, Architecture and Engineering Staff involved. This is a priority for us and we are working on it. Once we resolve the issue we will go from systest to test. Q. Do we know how long it is going to take? A. Hopefully it will not take that long. We are bringing in a consultant to help with the issue. Cannot give you a firm date, but shooting for a month. Q. Will we see it this summer? A. Could see this summer.
- **Speech Recognition Software** – Chartered to have a sub-committee from this to go out and get together. Had a video conference, turned out nice. Ruth James demo dragon software for you. People had questions, of quality. Went through and showed everyone how it works. Dragon came in and worked with Ruth for the day. Ruth is now a Dragon master. Going to start a pilot, bring it in internally and start with our staff. Sylvan is going to use it and give to his section chiefs to do status reports. Look at the time to reduce status reports. Showing around with vendors who build COTS like Does case work automation on tablets. The

tablet will have software that will have a button that will dial 911 and has a GPS in it for the police to find you. This is being looked at for the case workers.

- **Office 2007 Deployment status** – Trying to have this delivered by June 30th. Several counties are over 80% complete. (Slide shows this information). These percentages are for counties as a whole, not individual agency. Larry sent an email out on Monday trying to encourage participation with the TPOCs. 21 counties have committed to this. County numbers will catch us with Campus soon. Appreciate all of the counties help. Q. (Warren Haydon) found out there is functionality in XP that does not appear to be in 07. Need to install an imaging piece from XP onto 07 to get this function to work properly in 07 (TIF files). (Issue was cutting off part of the imagine). Don Womeldorff indicated that this is currently being looked at by Client Technology. Working on a NAL object.

New Business:

- **Cuyahoga Web Services for Community Partners (Patrick Gaunt, CIO)** – (Slides provided).
 - Cuyahoga has created a number of web servers over the years for our community partners. A problem we all face is supporting our housing authority. This has been traditionally a paper process. We get about 22 thousand a month and had a two week turnaround. Early retirement caused staff to go from 18 people to 6 people. Application development team put together a really nice program. Secure FTP services now. The old process was very time consuming and manual driven. The New process the Housing Authority types in the identity of the client, secure FTP sends it back over the next morning. Anything that doesn't match gets dropped out and we go back to the old process, looking up in CRISE. New process is a one day turnaround. Housing Authority goes from 9 days to 1 day.
 - We are using the same approach with Alcohol, Drug Addictions, and Mental Health Services. Now sending data on all of their clients. We have MOU's with these arrangements due to HIPAA compliant rules. This is complete web services. Q. So folks with the medical information are you screen scraping that. How often do you update that information? A. Use to be 30 days, but soon will be 30 seconds. Q. Do they FTP your data source? A. We replica the data on both sides. Q. Does this happen once a day? A. Happens continuous.
 - FS (Supplemental Nutrition Assistance Program) Replacement – If the lights go out, we have a whole lot of work to do issuing emergency replacement food stamps. This work had been done on a phone call type of basis. We receive the addresses of clients who's power is out for 8hrs or more. We are able to do an address match with our clients and determine who is eligible and not eligible for emergency replacement food stamps. This is not a true web server, but a lot of the same technology is

used. Q. How long did this take to pull off? A. Started negotiations in 2008, the utility took about 30 days to build.

- Lessons learned – Patience, Persistence and flexibility to a point.
- All information will be made to Larry in case anyone wants to develop and implement.
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10:15 a.m. – 15 minute Break

10:30 a.m.

- **MITS (Christopher Nichols, Project Manager & Michelle Burk, OHP) – (Slides)**
 - Medicaid Information Technology System will be going live in two months. Originally started in 2004 to replace MMIS. (MMIS was installed in 1986, has been around a long time. Has met the business need until now). We need the need to be more flexible.
 - MITS brings modern technology, enhanced monitoring.
 - HotSite (Colorado Springs), exercise has been successful.
 - Training opportunities on the Web for your folks.
 - Also in UAT and interface testing.
 - Interface testing in June.
 - Web based solution. Technology is .net and c code. Runs on a Sun Solaris. Two portals (external portal to submit claims and then internal (MITS) which is the tool CDJFS will use and sister agencies).
 - Security – Single sign on. (Novell username and password) – submit 7078. Hope to have on website next week for additional MITS access.
 - There will be Desktop shortcuts on user's pcs.
 - No additional software/hardware is required.
 - We have tested IE 8 and Firefox 3.5
 - Sample MITS Page and MITS Communications & Training Slides.
 - Encourage everyone to look at the web-sites. Next week training is provided at Hyatt. Another webinar on July 20, 2011.
 - Q. (Patrick Gaunt) what extent will we have access to data? A. MITS has its own system then feeds to data warehouse. In terms of continued Medicaid data, you will continue to access to the same data going forth. Q. (Patrick) Will it continue to be constrained information? A. Chris suggested taking this off-line. Kumar indicated that there are higher level conversations regarding this very issue. (Often has to do with level and business side, not the technology side). Q. (Larry) Scanning of claims? A. It is for internal OHP staff.

EPSDT / Healthchek (Nancy Guzowski, OHP Client Partner) –

- For Children's health.
- Will receive two files, monthly on the 8th and yearly on February 25th.
- Files will be deleted every 59th day.
- Created a folder within temporary share called EPSDT.

- Since not long term storage, you will need to get this information within a two month period before it is removed automatically.
- Identified 85 out the 88 counties coordinators. (need to identify a person to do this work.
- Q. (Deb) what is the difference in the coordinator and supervisor? A. These were given to Nancy by Rob Berger (Security). There may be more access to the supervisor. (Roles should be on website soon).
- Q. (Tim) what is the difference between monthly and yearly reports? A. summary pages and roll-ups and trending pieces. Monthly is data, yearly is data and summaries.

Walk-Ons: 12:15 p.m.

- Brainstorming, would like to bring this forth once we have a new members on board.
- SLA is almost finalized, should be available sometime in June.
- John Trott (WIA) – would like to hear and share ideas for county Collaborating efforts and ideas for dealing with tight budgets and other supported efforts
- IE8 (Warren) – where are we at? Delivered the pilot to Campus, is working well, some issues with SACWIS. Still in testing, getting feedback. July 1? Normal distribution. Tim suggested not closing down application when you open IE8. Larry will follow up on this.
- Kumar introduced himself to those who did not know him. We are going through Strategic changes in our leadership. Goal is to be more customers oriented.
- What is the interest in Office 2007, Share point, and Office 2010 in the counties? Due to budget issues, Microsoft was cut previously. Looking into this again.
- Franklin County has upgraded to Share point. Have had it for 3 years. Very slow, but good. Has been a great tool.
- Send email to Larry, regarding interest levels, comments, etc. regarding share point, Office 2007 and Office 2010.
- Exchange verses GroupWise what is the business impact? Besides financial impact. Figure out the business impact from the counties. Just want your thoughts, comments anything you can share, what would break? Do we need to stay with GroupWise? There are no promises that these items will happen, just getting the feelers out for what the counties think.

Next Meeting: July 29, 2011 @ 4020 in A118/A119