



ODJFS County Agency Technology Strategy Committee Agenda
May 20th, 2011

Administration

9:30 a.m.

- Review & Approve meeting minutes
- Last meeting /new member nominations

Old Business & OIS Updates

10:00 a.m.

- Update on CRISE Direct Database Access
- Speech Recognition Software
- Office 2007 Deployment status

15 Minute Break

10:45 a.m.

- ***Cuyahoga Web Services for Community Partners***
Patrick Gaunt, CIO
- ***MIT***
Christopher Nichols, Project Manager
Nancy Guzowski, OHP Client Partner

Walk-ons:

12:15: p.m.

Next Meeting:

July 29th, 2011

Old Business / OIS Updates

1. Update on CRISE Direct Database Access
 - David DeClue
2. Speech Recognition Software
 - Pat Hogan
3. Office 2007 Deployment status
 - Larry Lynch



15 Minute Break



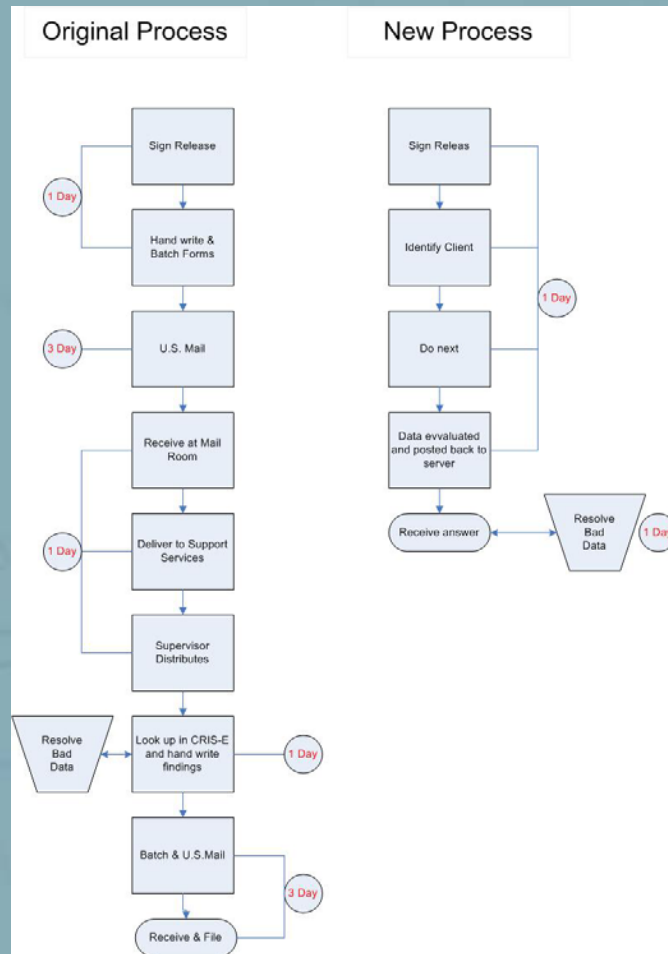
Cuyahoga Web Services for Community Partners

Better Service through
Enlightened Self-interest

Once upon a time when paper was policy

- Income verification for local housing authority
- Volume
- Time
- ERIP
- Tending Fence
- Staying flexible

Process vs. Process



Screen Shot

CMHA/EFS Income Verification

Requesting Agency: CMHA
Requesting Unit: HCVP - Client Services
Date: 5/10/2011
Name (First, Last): Shirley
Address: Suite F8
Euclid OH 44132
Soc. Sec. No.:
Client ID: 001015919

Household Members

First Name	Last Name	Soc. Sec. No.	Birth Date	Comment
Shirley			7/1/1953	
Trache			12/2/1996	

Number of Family Members: 2
Date Signed: 5/10/2011 Begin Date: 5/10/2011

Income

Income Type	Monthly Rate	Begin Date	End Date	Status
FS	111.00	8/1/2009	7/31/2011	0

Date Entered: 5/10/2011 5:46 PM
Date Submitted: 5/11/2011 12:30 AM
Date Verified:
Date Responded:

OK Cancel

Then vs Now

Volume	Units	Volume
110	Daily	16
552	Weekly	79
2,207	Monthly	315
4	Minutes Each	4
22	Days per Month	3
\$3,449	Wages	\$496
	Monthly Savings	
	\$2,953	
	Annual Savings	
	\$35,437	
9 Days	Cycle Time	1 Day

Alcohol, Drug Addiction, Mental Health Services Board (ADAMHS)

- Medicaid Continuity Challenge
- Volume
- Time
- Tending Fence
- Staying flexible

Medicaid Continuity

- When client was in crisis ADAMHS worker would discover client's eligibility had lapsed and then spend the next day on the telephone trying to find the correct eligibility worker.
- Now as clients engage with the ADAMHS staff their medicaid status and date of next redeterm are established automatically
- The instance of lapsed eligibility with this population is dropping like a stone
- The service is processing about 36,000 records each month with an 75 – 80% hit rate

FS (Supplemental Nutrition Assistance Program) Replacement

- SNAP Replacement Challenge
- Volume
- Time
- Tending Fence
- Staying flexible

SNAP Processes

- Client request for replacements handled one at a time
- Response from Utility Co. would take days
- Compliance was dodgy

- Began talks in 2008
- Now receive addresses electronically and comprehensive
- Worker enters client address and gets confirmation immediately
- Same day process
- Compliance no longer a challenge

Lessons Learned

- Patience
- Persistence
- Flexibility to a point....

In Conclusion

"Time will tell, epistemology won't"

Richard Rorty

The real work was performed by:
John Homenko, Development Manager
Matt Hering, Developer
Gary Green, Developer

MITTS Update

- Chris Nichols – JFS OIS
- Michelle Burk – JFS OHP

MITS Overview

- Phase 1 Implementation August 2, 2011
- Will replace the mainframe MMIS with a new generation SOA-based web-centric solution
- HP is the systems integrator
- Activities:
 - Performance Testing and Disaster Recovery testing recently successfully completed
 - Internal user training has completed
 - UAT and End-to-End Testing is underway
 - Prep activities for implementation are underway

MITs

- Security is single-sign-on with Novell username and password for CDJFS staff
- Continue to use current protocols for managing Novell accounts
- MITs shortcut icon will be placed on user desktops
- No additional desktop hardware or software are required

Sample MITS Page

Provider Search - Windows Internet Explorer

https://cutst2.cdf.state.oh.us/MIS/Provider/Search/tabid/119/Default.aspx

Ohio.gov Medicaid Information Technology System

Ohio MITS UAT Environment May 17, 2011 11:37

Home Claims Drug EDI Healthchek Financial Managed Care MAR Prior Authorization **Provider** Recipient Reference RetroDUR TPL Security Tools Site Admin

home search enrollment information related data rpts & letters mcp

Provider Search

Provider/NPI

License

Medicare

SSN/TAX/FEIN

Contract

Group Affiliation [Search]

County

Area

Business OR Last Name

First, MI

DBA

Provider Type

Specialty Type

City

Zip

Contract Status

Records

Search Results

National Provider ID	Medicaid Provider ID	Base Provider ID	Contract Status	Name	DBA	Type	Description	Address	City	State	Zip
6542790	010121967	010121967	ACTIVE	OHIO BELL TELEPHONE CO		76	Durable Medical Equipment Supplier	1020 BOLIVAR RD RM 334	CLEVELAND	OH	44115
0138354	010000887	010000887	INACTIVE	OHIO BUS SALES INC		76	Durable Medical Equipment Supplier	1324 TUSCARAWAS ST W	CANTON	OH	44705
2966090	010175508	010175508	ACTIVE	OHIO CARE RESPONSE HOME HEALTH		16	Other Accredited Home Health Agency	3437 WHIPPLE AVE NW	CANTON	OH	44705
2365015	010132576	010132576	ACTIVE	OHIO CHEST PHYSICIANS		21	Professional Medical Group	33001 SOLON RD # 112	SOLON	OH	44136
2001649	010132576	010132576	ACTIVE	OHIO CHEST PHYSICIANS LTD		21	Professional Medical Group	15805 PURITAS AVE	CLEVELAND	OH	44130

MIT S Communications & Training

- Check the MIT S internet site for updates & communications
 - <http://jfs.ohio.gov/mits/index.stm> under Non-Provider Communications in the left-hand menu
- Online Training Modules
 - Recipient Eligibility Inquiry:
<http://jfs.ohio.gov/mits/MITS%20County%20TRN.pdf>
 - Medicare, Medicare Buy-In, and Medicaid Eligibility Backdating Overview:
<http://jfs.ohio.gov/mits/Mits%20Medicare%20Buy-In%20Training.pdf>

Questions?

Email: MITIS_FAQs@jfs.ohio.gov



EPSDT / Healthchek

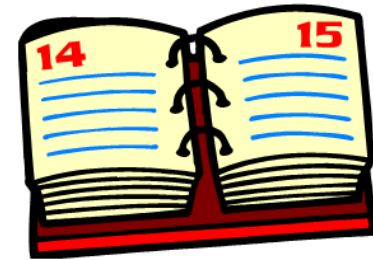
- Nancy Guzowski, OHP Client Partner

EPSDT / Healthchek

- 2 Roles in the County
 - Healthchek Coordinator
 - Healthchek Supervisor
 - User Access to be completed by end of June
- EPSDT Folder in each County Temp Folder
- 2 Files
 - Monthly on the 8th
 - Yearly on February 25th
- Files will be deleted every 59th day



Walk-Ons



Next Meeting:

July 29, 2011
AirCenter - 4020 Building
Room A118/A119

