

5/7/2008

RA to All Typical Providers

ODJFS CONTINUES TO DENY CLAIMS FOR THE FOLLOWING SERVICES WHEN THE PAY-TO NPI AND LEGACY IDENTIFIERS SUBMITTED ON THE ELECTRONIC CLAIM DO NOT MATCH THE NPI AND LEGACY IDENTIFIERS FOUND THE ODJFS CROSSWALK. CLAIMS FOR THESE SERVICES ARE ALSO DENYING WHEN THE CLAIM DOES NOT CONTAIN A PAY-TO NPI.

TRANSPORTATION

VISION

MEDICAL SUPPLY

PHYSICIAN

HOME HEALTH

INPATIENT AND OUTPATIENT

LABORATORY

MEDICARE CROSSOVER

IN ADDITION, CLAIMS FOR CLINIC SERVICES SUBMITTED ON AND AFTER MAY 10, 2008 WILL BE DENIED FOR THE ABOVE STATED REASON.

CLAIMS REQUIRING A RENDERING PROVIDER: ODJFS WILL DENY CLAIMS THAT DO NOT CONTAIN AN NPI IN THE RENDERING PROVIDER FIELD ON THE ELECTRONIC CLAIM BEGINNING ON AND AFTER MAY 10, 2008. IN ADDITION, CLAIMS WILL BE DENIED WHEN THE RENDERING NPI AND LEGACY IDENTIFIERS SUBMITTED ON THE ELECTRONIC CLAIM DO NOT MATCH THE NPI AND LEGACY IDENTIFIERS FOUND THE ODJFS CROSSWALK.

5/21/2008

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NPI DEADLINE: THE NATIONAL PROVIDER IDENTIFIER IS MANDATED TO BE USED ON ELECTRONIC CLAIMS ON AND AFTER MAY 23, 2008. ODJFS HAS AND WILL CONTINUE TO DENY ELECTRONIC CLAIMS THAT ARE MISSING AN NPI IN THE PAY TO AND RENDERING PROVIDER FIELDS ON THE 837 ELECTRONIC CLAIM TRANSACTIONS. ALTHOUGH THE LEGACY IS NOT REQUIRED, ODJFS WILL CONTINUE TO ACCEPT CLAIMS THAT CONTAIN BOTH NPI AND LEGACY IN THE PAY TO AND RENDERING FIELDS OF THE ELECTRONIC CLAIM UNTIL FURTHER NOTICE. IF A CLAIM REJECTS BECAUSE THE NPI IS NOT IN THE ODJFS CROSSWALK, THE TRADING PARTNER SHOULD NOTIFY THE PROVIDER OF THE REJECTION. PROVIDERS WHO ARE NOTIFIED OF CLAIM REJECTIONS BECAUSE THEIR NPI IS NOT FOUND IN THE ODJFS CROSSWALK, SHOULD CALL THE ODJFS IVR AT 800-686-1516 TO SHARE THEIR NPI. ODJFS WILL UPDATE THE CROSSWALK, AND THE PROVIDER MAY RESUBMIT THE CLAIM TO ODJFS FOR ADJUDICATION. PROVIDERS CAN ALSO CALL THE IVR TO VERIFY THE CORRECT NPI TO LEGACY MATCH PRIOR TO CLAIMS SUBMISSION.

5/28/2008

RA to all Typical Providers

WHAT WILL HAPPEN WHEN THE NPI IS SUBMITTED AS THE SOLE IDENTIFIER ON ELECTRONIC CLAIMS? AS OF MAY 23 2008, ALL CLAIMS, INCLUDING MEDICARE CROSSOVER CLAIMS, CAN BE ADJUDICATED SOLELY ON THE NPI. MEDICARE WILL NO LONGER ALLOW A LEGACY IDENTIFIER TO BE SUBMITTED. ODJFS DOES NOT EXPECT A DISRUPTION IN CLAIMS PROCESSING WHEN THE NPI IS SUBMITTED AS THE SOLE IDENTIFIER. FOR MEDICAID CLAIMS, THE DEPARTMENT WILL CONTINUE TO PERMIT THE USE OF THE NPI AND MEDICAID LEGACY COMBINATION ON CLAIMS FOR THE FORESEEABLE FUTURE.